

Terms & Conditions

At www.caravancoveronline.co.uk we want you to have an enjoyable shopping experience with us as we endeavour to provide you with the very best possible products and services. Below are our terms and conditions and we recommend you read these as by using www.caravancoveronline.co.uk you accept and agree to be bound by our conditions. We may change our terms from time to time without notice to you and any changes will only apply to orders placed subsequent to any alterations.

Company Details

www.caravancoveronline.co.uk is owned and operated by Green Outdoor Leisure Ltd. a British registered company based in England and is subject to English law. Our company registration number is 06257669 and our registered address is:

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Vat Number: 911158158

If you have any questions or queries please use one of the contact options on our contact us page and we will get back to you.

"We", "us" and "our" refer to www.caravancoveronline.co.uk and Green Outdoor Leisure Ltd. its subsidiaries, associated and affiliated companies.

Purchase

To make a purchase from www.caravancoveronline.co.uk you must be over 18 years of age. If you are under 18 and wish to use our website you must do so only with the involvement of an adult. All quoted prices are inclusive of V.A.T and any delivery charge levied on your purchase is quoted prior to confirming your order. All our prices are quoted in GBP (£) sterling and we are only able to accept orders from the UK mainland and Northern Ireland.

When you have placed an order with www.caravancoveronline.co.uk you will receive a confirmation e-mail with the details of your purchase. Your order represents an offer to purchase an item which is only accepted when we e-mail confirmation of dispatch. For more details please read our delivery and returns policy.

Payment Gateway

We take security very seriously. When you enter your payment details our 'Secure Server Software' (SSL) encrypts this data before sending it over the internet. Our Secure Server uses 128 bit encryption which is the highest level on encryption currently available. We take all reasonable precautions to keep your payment and order details secure; however, unless we are negligent we cannot be held liable for any losses caused as a result of unauthorized access to information provided by you. Please be aware that your statement will show a payment to Green Outdoor Leisure Ltd. as this is our registered company name and not caravancoversonline.co.uk which is our on line trading name.

Copyright

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Your Account

To make a purchase from our website you will be asked to complete your details with an e-mail address and password. It is your responsibility to maintain the confidentiality of your account details and you must ensure, when sharing a computer with someone else, you restrict access to your account. We recommend you do not allow your password for this or any other websites to be saved in your internet browser. This is a precautionary measure and although it is less convenient on sites you visit frequently, it makes you less vulnerable if the password was stolen or a virus were to attach itself to your equipment.

Please ensure that the details you provide us with are correct and complete. If there are any changes to your contact details; please correct them by logging in to your customer account profile and making the appropriate alterations [click here](#).

For details on our commitment to your privacy; please view our privacy policy [click here](#).

Your Conduct

You must not use our website in any way that is likely to cause disruption or damage or for any fraudulent or criminal act. You accept that all communications sent from your computer are your responsibility and not ours and any comments and reviews that are left reflect your view and not that of either www.caravancoveronline.co.uk or Green Outdoor Leisure Ltd.

Communication

By agreeing to our terms and conditions; you accept to receive electronic and postal communications from us. If; at any time; you no longer wish to receive information from us regarding products or services; you can e-mail using our contacts page [click here](#) or by amending your profile in your account. This does not affect your statutory rights.

Specifications

www.caravancoveronline.co.uk has taken every care in the preparation of the content of this website; in particular; to ensure that prices quoted are correct at time of publishing and all products have been fairly described. However; orders will only be accepted if there are no material errors in the description of the goods or their prices as advertised on this website. Packaging may vary from that shown and the weights and dimensions are approximate only. We have made every effort to display as accurately as possible the colours of our products that appear on our website however; the actual colours you see will depend on your monitor and we cannot guarantee your monitor's display of colour will accurately reflect the colour of the product on delivery. To the extent permitted by law in England; we disclaim all warranties; express or implied; as to the accuracy of the information contained in any of the materials on this website. www.caravancoveronline.co.uk or Green Outdoor Leisure Ltd. shall not be liable for any personal loss or damage which may arise from the use of any of the information contained in any of the materials on our website.

Customer Satisfaction

At www.caravancoveronline.co.uk we want you to thoroughly satisfied with the products and services we provide however‚ in the unlikely event that you are not satisfied with the service you have received‚ please e-mail us using our contact us page and we will deal with any enquiry promptly‚ efficiently and professionally.

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